

## Register for Echo Academy Advanced Failure Analysis

Each individual attending service school will need to sign into the Echo Academy using their own credentials, and if you don't currently have a sign in just email the following information to

[MitchAlexander@topequipment.net](mailto:MitchAlexander@topequipment.net)

or

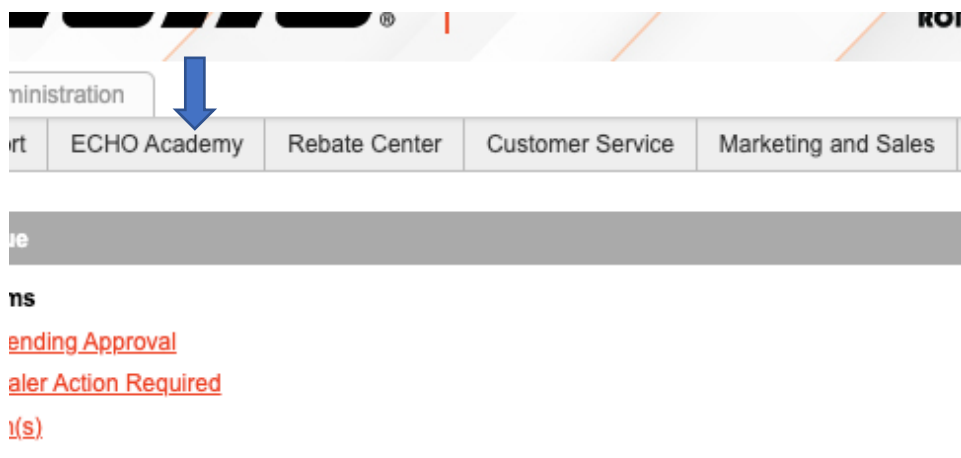
[PatGoode@topequipment.net](mailto:PatGoode@topequipment.net)

- Dealer name and city
- First Name
- Last Name
- Email address(individual and not store email)
- Job description

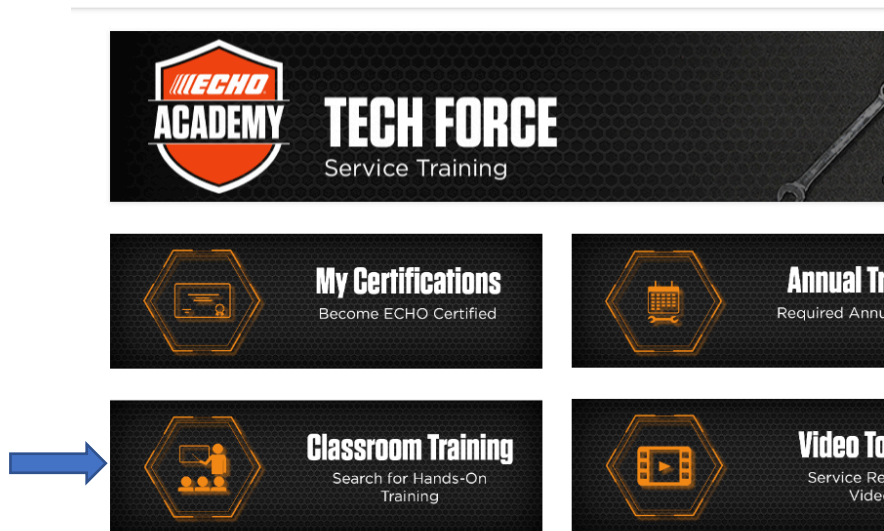
You will be provided a unique user identification by email within two business days.

Hands on Service Schools remain a Servicing Dealer requirement in order to maintain your dealership status and to file Echo Warranty Claims.

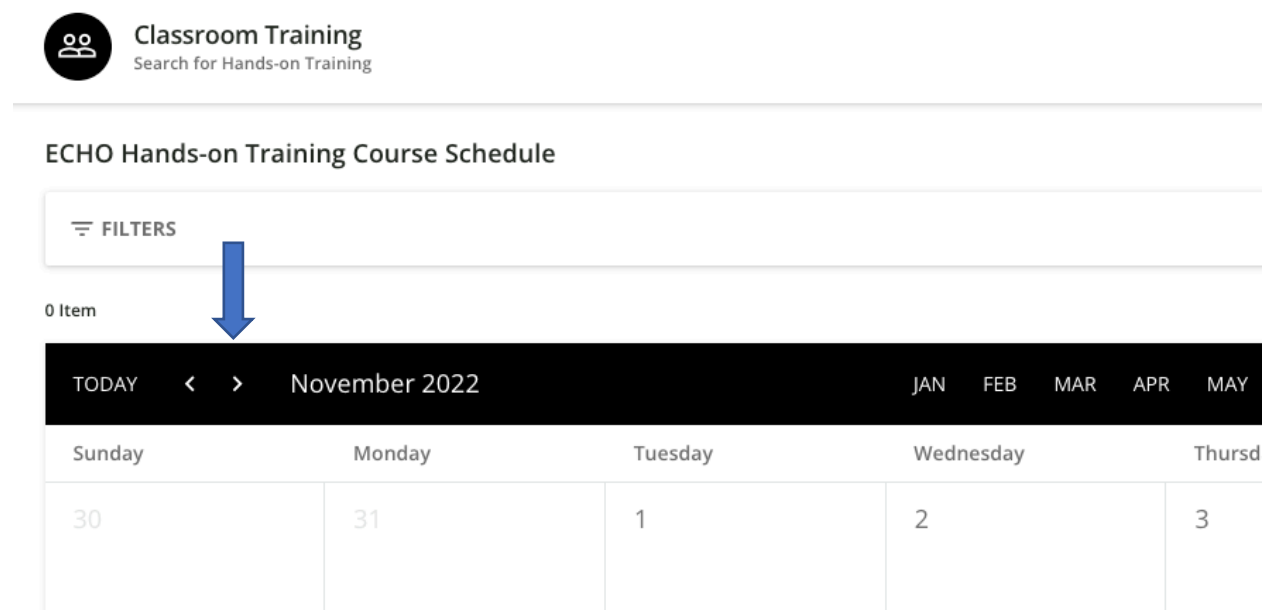
1. After signing in to the Echo Business portal, select the **ECHO Academy** button on the grey option bar.



2. A new tab for [echoacademy.echo-usa.com](https://echoacademy.echo-usa.com) will open. In the lower left-hand corner, click on the Classroom Training module on the left-hand side.



3. When the Classroom Training calendar appears, use the right arrow to adjust the month to January, February, or March. A new tab for [echoacademy.echo-usa.com](https://echoacademy.echo-usa.com) will open.



4. Click on any of the purple **Advanced Failure Analysis** fields to expand the location and information.

JAN FEB MAR APR MAY JUN JUL AUG SEP		
Wednesday	Thursday	Friday
4	5 Advanced Failure Analysis	6
11 Advanced Failure Analysis	12 Advanced Failure Analysis	13

5. Click on any of the bold **Advanced Failure Analysis** header to expand the list of options:

4

5  
Advanced Failure An

**Advanced Failure Analysis** X

This advanced school deals with investi...

01/5/2023 | 01/5/2023  
(CAT 06:00) America/Chicago

6. All training sessions will be listed. They can be expanded by choosing the down arrow to the right of the city name. Address and times will be shown in the expanded window.

The screenshot shows the course page for 'Advanced Failure Analysis' (ID: I-XVDON0). The course is taught by M.Alexander and P.Goode in English. The 'SESSIONS' tab is active, showing 25 sessions. A list of sessions is displayed, including Georgetown, Amarillo, Abilene, and Denton. The Denton session is expanded, showing the location (Hilton Garden Inn), start date (01/12/2023), and duration (7 hours). A blue arrow points to the down arrow next to the Denton session name. In the top right corner, there is a 'Select session' dropdown menu and an 'ENROLL' button. Below the sessions list, there is a section for 'Other courses that may interest you...' with several recommended courses like 'Engine Diagnostic Program' and '2023 ECHO Update/Teardown Cour...'. A red 'ENROLL INTO THIS SESSION' button is located at the bottom right of the expanded session view.

7. Select the **Enroll** field in the upper right-hand corner to finalize enrollment.

This close-up screenshot shows the enrollment process. A blue arrow points to the 'ENROLL' button in the 'Select session' dropdown menu. The dropdown menu is open, showing the selected session: '1 - Georgetown - Advanced Failure Analysis' (01/5/2023 - 01/5/2023 - (GMT -06:00) America/Chicago) at 'Georgetown-Texas Outdoor Power Equipment'. Below the dropdown is an orange 'ENROLL' button. Below the enrollment section, there is a section for 'Other courses that may interest you...' with a card for 'Engine Diagnostic Program' (ENROLL English).